

BOARD OF DIRECTORS CONTACT INFORMATION

Please do not call Directors for leaks, and other water related problems

BOARD OFFICERS	TELEPHONE	DIRECTORS	TELEPHONE
Timothy L. Hildenbrand, President	830-709-3879	Richard Sultenfuss	830-709-3879
Caroline A. Nentwich, Vice President	830-709-3879	Hector De La Fuente	830-709-3879
Barbara L. Gilliam, 2nd Vice President	830-709-3879	Roy Tschirhart, Jr.	830-709-3879
JoNell M. Tarvin, Secretary/Treasurer	830-709-3879		

EMPLOYEES CONTACT INFORMATION

NAME & POSITION	TELEPHONE	CELL	WORK EMAIL
Bruce A. Alexander, Superintendent	830-709-3879	830-931-7424	balexander@emcsud.dst.tx.us
Christopher K. Fowler, Field Manager	830-709-3879	210-844-2940	chris@emcsud.dst.tx.us
All Servicemen	830-709-3879		
Debora L. DuBose, Business Manager	830-709-3879		debbie@emcsud.dst.tx.us
Alice G. Bazaldua, Customer Accounts Clerk	830-709-3879		alice@emcsud.dst.tx.us
Lynda D. O'Quinn, News Accts/Transfer Clerk	830-709-3879		lyndao@emcsud.dst.tx.us
Susan C. Rizo, Office Clerk	830-709-3879		susan@emcsud.dst.tx.us

EMERGENCY PHONE NUMBER (830) 709-3879

Please DO NOT call the Sheriff's Department OR 911.

The District's emergency number is the same as the daytime number. After hours the automated telephone message gives you emergency phone numbers to call if you have an emergency.

They are also listed above in Contact Information.

If you are without water or lower than normal water pressure;

1st, Check your system for leaks. If the problem is in one faucet only or if you've had plumbing work done recently check the aerators on your faucets, they may be stopped up. Check the meter, if it is turning that is an indication that the leak is in your plumbing system.

2nd, If you determine the problem is not in your plumbing, call the office at 830-709-3879. If after hours call the number listed in the above Contact Information

Please have the following information ready when you call:

Your name and account number (to locate your property).

The nature of the problem (no water, low pressure, air in lines, odor)

When the problem was first noticed.