

## ***BOARD OF DIRECTORS CONTACT INFORMATION***

*Please do not call Directors for leaks, and other water related problems*

| BOARD OFFICERS                            | TELEPHONE    | DIRECTORS           | TELEPHONE    |
|---|--------------|---------------------|--------------|
| Timothy L. Hildenbrand, President         | 830-709-3879 | Hector De La Fuente | 830-709-3879 |
| Caroline A. Nentwich, Vice President      | 830-709-3879 | Roy Tschirhart, Jr  | 830-709-3879 |
| Richard A. Sultenfuss, 2nd Vice President | 830-709-3879 | Gina Mangold        | 830-709-3879 |
| JoNell M. Tarvin, Secretary/Treasurer     | 830-709-3879 |                     |              |

## ***EMPLOYEES CONTACT INFORMATION***

| NAME & POSITION                             | TELEPHONE    | CELL         | WORK EMAIL                  |
|---|--------------|--------------|-----------------------------|
| Bruce A. Alexander, Superintendent          | 830-709-3879 | 830-931-7424 | balexander@emcsud.dst.tx.us |
| All Servicemen                              | 830-709-3879 |              |                             |
| Debra L. DuBose, Business Manager           | 830-709-3879 |              | debbie@emcsud.dst.tx.us     |
| Alice G. Bazaldua, Customer Accounts Clerk  | 830-709-3879 |              | alice@emcsud.dst.tx.us      |
| Lynda D. O'Quinn, News Accts/Transfer Clerk | 830-709-3879 |              | lyndao@emcsud.dst.tx.us     |
| Susan C. Rizo, Office Clerk                 | 830-709-3879 |              | susan@emcsud.dst.tx.us      |
| Teresa Tschirhart, Part Time Office Clerk   | 830-709-3879 |              | teresa@emcsud.dst.tx.us     |

### **EMERGENCY PHONE NUMBER (830) 709-3879**

**Please DO NOT call the Sheriff's Department OR 911.**

The District's emergency number is the same as the daytime number. After hours the automated telephone message gives you emergency phone numbers to call if you have an emergency.

They are also listed above in Contact Information.

If you are without water or lower than normal water pressure;

1st, Check your system for leaks. If the problem is in one faucet only or if you've had plumbing work done recently check the aerators on your faucets, they may be stopped up. Check the meter, if it is turning that is an indication that the leak is in your plumbing system.

2nd, If you determine the problem is not in your plumbing, call the office at 830-709-3879. If after hours call the number listed in the above Contact Information

Please have the following information ready when you call:

Your name and account number (to locate your property).

The nature of the problem (no water, low pressure, air in lines, odor)

When the problem was first noticed.