

EAST MEDINA COUNTY SPECIAL UTILITY DISTRICT
WATER SURVEY PROGRAM FOR
SINGLE FAMILY AND MULTI FAMILY CUSTOMERS
As Adopted May 15, 2001 Revised 2004

PURPOSE:

The conservation of water resources is imperative and becoming progressively critical with the ever-increasing water consumption due to the population growth in the area.

APPLICATION:

The District, upon written request from the Customer of Record, will conduct a water audit for accounts serving single family and multi family residents.

The audit will be conducted by the District Employees.

District equipment only will be used for the testing.

The audit will be conducted when the District workload permits.

The Customer of Record or his/her representative must be present during the audit.

The District will conduct only one audit for an account during any twelve-month period.

PROCEDURES:

The meter will be checked to detect any possible malfunction.

The regulator will be checked for correct operation and TCEQ required amount of pressure.

The meter will be checked for leaks on the customer side of the connection.

Indoor and outdoor faucets and toilets will be checked for leaks.

Showerheads and faucets will be checked for low flow devices and aerators.

Water saving devices will be recommended.

LIABILITY:

The audit will be conducted at no cost to the Customer.

The District will not make any repairs on the Customer side of the meter.

The audit will in no way relieve the Customer of any responsibility for any repairs or maintenance, water damage from leaks, or cost of water registered on the meter, neither at the time of the audit or at any time thereafter.