

Connect Cost and Service Fees

EFFECTIVE MAY 1, 2018 NEW HYDRAULIC FEES APPLY		
Residential Service Requests		\$100.00
Commercial Service Requests		\$225.00
Subdivision Service Requests		\$500.00 Plus
		(Set by Subdivision Policy)
**Additional costs for engineering services required to develop plans and specifications for line extensions/upgrades shall be passed on to the customer requesting service.		
Hydraulic Investigation Effective 1-1-15 to 4-30-18 (A feasibility study checking volume, pressure, storage, etc)		\$ 75.00
Standard Short Service Effective 1-1-15 (No additional steps necessary to service a property)		
\$ 1,320.00	Installation Charge	\$ 4,838.00
\$ 200.00	Deposit	
\$ 1,833.00	Water Acquisition Fee	
\$ 55.00	Customer Valve	
\$ 1,330.00	System Dev Charge	
\$ 100.00	Customer Serv. Insp Fee	
\$ 4,838.00		
Standard Long Service Effective 1-1-15 (Road Crossing, bore, or line extension required to service property).		\$ 4,838.00 Plus cost of road crossing, bore or line extension
Cattleman's Crossing & Alsatian Heights Subdivisions Connect Cost (Cost different due to developer contribution to service in the subdivision) Effective 1-1-15		
\$ 1,048.00	Installation Charge	\$ 2,503.00
\$ 200.00	Deposit	
\$ 1,100.00	Water Acquisition Fee	
\$ 55.00	Customer Valve	
\$ 100.00	Customer Serv. Insp Fee	
\$ 2,503.00		
Valley View Subdivision Connect Cost (Cost different due to developer contribution to service in the subdivision) Effective 1-1-15		
\$ 200.00	Deposit	\$ 714.00
\$ 55.00	Customer Valve	
\$ 359.00	System Dev. Charge	
\$ 100.00	Customer Serv. Insp Fee	
\$ 714.00		

<p>Hunter's Lake Subdivision Connect Cost (Cost difference due to developer contribution to service in the subdivision) Effective 1-1-15</p>		
\$ 345.00	Installation Charge	\$ 645.00
\$ 200.00	Deposit	
\$ 100.00	Customer Serv. Insp Fee	
\$ 645.00		
RESERVICE COST		
<p>Standard Reservice fee shall be charged on service request on property where service previously existed. Effective 1-1-15</p>		
\$ 345.00	Installation Charge	\$2,533.00
\$ 200.00	Deposit	
\$ 1,833.00	Water Acquisition Charge	
\$ 55.00	Customer Valve	
\$ 100.00	Customer Service Inspection Fee	
\$ 2,533.00		
<p>Cattleman's Crossing & Alsatian Heights Subdivisions Reservice Cost. (Cost different due to developer contribution to service in the subdivision). Effective 1-1-15</p>		
\$ 345.00	Installation Charge	\$1,800.00
\$ 200.00	Deposit	
\$ 1,100.00	Water Acquisition Charge	
\$ 55.00	Customer Valve	
\$ 100.00	Customer Service Inspection Fee	
\$ 1,800.00		
<p>Valley View Subdivision Reserve Cost (Cost different due to developer contribution to service in the subdivision) Effective 1-1-15</p>		
\$ 345.00	Installation Charge	\$ 645.00
\$ 200.00	Deposit	
\$ 100.00	Customer Serv. Insp Fee	
\$ 645.00		
<p>Hunter's Lake, Dove Landing, Chacon Creek Ranches & Metropolis Investment Group Subdivision Reservice Cost (Cost different due to developer contribution to service in the subdivision) Effective 1-1-15</p>		
\$ 345.00	Installation Charge	\$ 645.00
\$ 200.00	Deposit	
\$ 100.00	Customer Serv. Insp Fee	
\$ 645.00		

SERVICE FEES EFFECTIVE 1-1-15

Lock Off Fee (Payments not received by last of the month will result in locking of meter for non-payment on the first day of the following month.)	\$50.00
Late fee (Late fee, per account, incurred when payments are made or postmarked after the 15th.)	\$15.00
Late fee (Late fee per account, incurred when payments are made or postmarked after the 20th.)	\$30.00
Monthly minimum payment for Residential Service	\$25.55
Monthly minimum payment for Commercial / Industrial / Agricultural Service	\$30.57
Customer Cut Off Valve (a cut off valve on the customer side of the meter.)	Included with new service
Assessment Fee (A mandatory Texas Commission on Environmental Quality fee on all customer water revenues.)	1/2 of 1% on revenues

Transfer Fee (will apply when ownership of property to which service is assigned changes due to sale, inheritance, or transfer of name due to death of spouse or divorce must be brought up to date) In the event of the death of a spouse, the deceased spouse's name shall be removed at no charge and the existing deposit will not be increased if the account has not be delinquent in the previous 12 months. There will be no transfer fee to change the name on an account if the ownership does not change and the existing deposit will not be increased if the customer has not been delinquent in the previous 12 months. If applicable, the deposit will need to be brought up to the curent deposit amount.	\$35.00 Plus Filing Fees
Trip Charge (A trip charge will be assessed for a service call or trip to the Customer's tap as a result of a request by the Customer or for the purpose of collecting past due payments, locking and unlocking of meters)	\$35.00 for first 1/2 hour, \$45.00 each extra hour \$45 & \$60 for Weekends & Holidays
Return Check Fees (A return check charge will be assessed on all returned checks. Payments in cash, money order or cashiers check will be required after the third returned check.)	\$30.00
Customer Requested Lock (The minimum trip charge will be due for the locking and unlocking of a meter. Minimum monthly payments will be required and all due dates and penalties will be applicable.)	\$35.00
Non-Compliance of District Policy (A fee for non-compliance of District Policy may be assessed in any and all cases of policy violations.)	\$500.00
Civil Penalty (Any and every civil penalty imposed by the District.)	\$5,000.00

EFFECTIVE 1-1-2011

Credit/Debit Card Fees accepted in the **Office Only**.

Cards accepted are Visa/Mastercard & Discover

User fees are listed below:

Transactions up to \$100	\$2.00 per transaction
Transactions over \$100	2% of transaction